



IMS POLICY

MOKA General Trading LLC is an organization set up since 15th December 1990 in Dubai, UAE and is mainly in the business of Trading of Chocolates & Confectioneries, Coffee, Coffee Machines and related products.

We, the Top Management of MOKA General Trading LLC hereby express our commitment to the following:

- **Customer Requirement**
Enhancing Customer Satisfaction in all areas of our business
- **Environmental Requirement**
Protect Environment & prevent environmental pollution while executing our production and related activities
- **Occupational Health & Safety Requirement**
Prevent persons from injury and ill-health while working with us
- **Compliance Requirement**
Adhering to the local Legal & Regulatory Requirements while executing our business and striving to enhance customer satisfaction
- **Other Interested Parties Requirement**
Meeting relevant requirements as determined in the Risk & Opportunities Assessment
- **Continual Improvement**
Ensuring that the processes for the Integrated Management System are improved on a continual basis by setting and reviewing IMS Objectives and relevant functions, levels and processes

This policy is reviewed for continuing suitability during the Management Reviews and is documented and put into effect from the 1st December 2016.

For MOKA General Trading LLC,

Fadi Chaoui
Managing Director